



SERVER PATCHING

Is it time to hold your breath?

Good system security is based on good system management. But face it. Server patching can be every IT department's nightmare. From the operating system to applications, server patching is never as simple as installing updates and performing a reboot. It's time consuming, labor intensive, seemingly always risky, and it's a detailed procedure made more complex by limited maintenance windows requiring testing and validation.

Now there's Patchforce®

Patchforce® is designed specifically for healthcare organizations, allowing for the outsourcing of server operating system patching of Linux and Microsoft based servers. One low monthly fee includes:

1. Evaluation of server inventory, ongoing collaboration with application owners, and creation of a mutually agreed upon recurring implementation schedule
2. Proprietary methodologies that interact with your patching software
3. Performance and oversight of patching during agreed upon maintenance windows
4. Communication with application owners for upcoming patches and compatibility testing once patching is complete
5. Oversight of system administrators and application owners if remediation is necessary
6. Rollback of patching or recommendation for restoration from backup, if necessary
7. Assistance with post-mortem investigation and troubleshooting

Find out why leading health systems across the country are turning to Patchforce®

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